

**2023 TRAINING CALENDAR (as at March 8, 2023)**

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| **Course Title** | **Anticipated Date** | **Duration** | **Audience** | **Location** | **Description** |
| Regulatory Compliance Fundamentals | Every Tuesday  Jan 31 - Feb 28  Sep 12 – Oct 10 | 1 day per week for 5 weeks | New Investigators, Inspectors, & compliance staff | Virtual Delivery  (In person delivery possible) | 40-hour Introduction training program specifically designed for enforcement personnel |
| Advanced Testifying in Court and Tribunals | March 9 and 10 | 2 days | Investigators, Inspectors, Compliance personnel, and anyone required to testify in court or at a tribunal. | In-person at the offices of the AGCO, 90 Sheppard Ave. E., Toronto | The objective of this program is to strengthen overall communication skills when testifying. The students will learn how to make the most of testimony, what to expect in cross examination, and how to survive it. |
| Crossing The Rubicon | March 28  October 17 | 1 Day | Enforcement and compliance personnel | Virtual Delivery  (In person delivery possible) | This technical program identifies regulatory actions, criminal actions, and when a regulatory action turns into a criminal investigation. There will be discussions on relevant case law and where we stand today. |
| Advanced Regulatory Search Warrant Training | April 17-18  Oct 16 - 17 | 2 days | POA officers Peace officers, investigative personnel | Virtual Delivery | Topics to be covered include the search warrant requirements, obtaining a search warrant, court orders, search warrant forms, Participants will practice writing ITO’s |
| Basic Interviewing | April 25  June13  October 24 | 1 Day | Investigation, Inspection, Compliance personnel | In-person | Interviewing program that provides insight into face to face and on-line interviewing techniques, pitfalls, and strategies, for use with witnesses and non penal investigation targets. |
| Advanced Interviewing skills | In-person class will be November 7, 8, and 9. | 3 days | Investigation, Inspection, and compliance personnel | In-person delivery will be in Ottawa. Venue to be determined. | The Advanced Investigative Interviewing course will help participants develop legal and ethical interviewing strategies while using evidence-based approaches to generate the maximum amount of accurate information from interviewees. A modern, four-step model is the foundation that helps participants develop effective interview or interrogation strategies through a host of scenarios and Interview Scrums. |
| Confrontation Management in a post pandemic world | May 11  September 14 | 1 day  1 Day | Variety of personnel where confrontation may become an issue | In-person delivery at the offices of the AGCO, 90 Sheppard Ave. E, Toronto  Virtual Delivery | Program discusses the communication process, controlling anxiety and de-escalating techniques. There are group exercises. |