



FP Canada™

A national professional body working in the public interest, FP Canada™ is dedicated to championing better financial wellness for all Canadians by certifying professional financial planners and leading the advancement of professional financial planning in Canada.

FP Canada operates in all provinces except for Québec, however, through a strategic partnership with Institut québécois de planification financière, the only body in Québec authorized to confer financial planning diplomas, FP Canada's standards are adopted nationally.

FP Canada Standards Council™

A division of FP Canada, the FP Canada Standards Council™ (the "Standards Council") establishes and enforces financial planning standards, sets the certification requirements for professional financial planners and develops and delivers certification examinations. The Standards Council ensures FP Canada certificants (CERTIFIED FINANCIAL PLANNER® professionals and QUALIFIED ASSOCIATE FINANCIAL PLANNER™ professionals) meet appropriate standards of competence and professionalism through rigorous requirements of education, examination, experience and ethics.

The [FP Canada Standards Council 2019 Report](#) details the important professional oversight role that the Standards Council plays in the public interest and includes an overview of complaint intake and enforcement activity in 2019.

Complaints

The Standards Council receives and reviews complaints about FP Canada certificants involving:

- Any conduct that may breach the *Standards of Professional Responsibility*; and
- Any other conduct that may bring the reputation of the certification marks into question.

To file a complaint about an FP Canada certificant, individuals must complete the Standards Council Complaint Form. The Complaint Form is available as an [online form](#) or as a [fillable PDF](#) that can be completed offline and emailed or mailed to the Standards Council. For more information about the complaint process, visit the [complaints page on the FP Canada website](#).

Where an FP Canada certificant is found to have breached the *Standards of Professional Responsibility*, an FP Canada Standards Council Discipline Hearing Panel can impose discipline sanctions ranging from a letter of admonishment to suspension or revocation of certification. All decisions issued by a Hearing or Appeal Panel are published on FP Canada's website.

Find a Financial Planner

FP Canada maintains a Find a Financial Planner directory—a publicly accessible, historically searchable, database. To determine if someone is a CFP® professional or QAFP™ professional, individuals can visit the [Find a Financial Planner directory](#). This directory includes each FP Canada certificant’s name, certification, status, location and—if applicable—disciplinary history with FP Canada.

While the search results of this tool are not an endorsement of any individual financial planner, Canadians can rest assured that those listed have met FP Canada’s rigorous certification standards and are, unless otherwise noted, in good standing with FP Canada.

For more information: www.FPCanada.ca